



Simarjeet Singh Siddhu

Yerwada, Pune- 411006 Maharashtra.
9021417263 | simarsingh7775@gmail.com

Objective

With a determined mindset to achieve progressive career growth in my field of interest, I wish to learn every day and perform up to the mark to contribute to organizational growth as well.

Experience

- Amazon Development Centre India** January-2019 - July-2023
Associate
Confer with U.S customers by Chat, call and email to provide information about products or services, take or enter orders, cancel accounts, business invoices, or obtain details of complaints.
Recommend improvements in products, packaging, shipping, service, or billing methods and procedures to prevent future problems.
Contact customers to respond to inquiries or to notify them of claim investigation results or any planned adjustments
- Capita (India) Pvt. Ltd.** January-2018 - December-2018
Executive
Handled chats and emails for UK Customers for NEXT e-commerce website. Provided multichannel support and resolved escalated issues.

Education

- S.N.B.P College, Pune University** 2020
B.Sc. in Computer Science
54.08% (6.13 CGPA)
- Agrasen High School, Maharashtra Board** 2015
HSC
52.92%
- S.N.B.P College, Maharashtra Board** 2013
SSC
52.92%

Languages

- English, Hindi, Marathi - Full Professional Proficiency

Skills

- Technical knowledge of computer resources. Good communication and presentation skills. Friendly nature and good team player. Positive attitude, Leadership, Self-confidence, Self-Motivated, Cooperative

Declaration

- Declaration:
I hereby declare that the information provided above is true to the best of my knowledge and belief.

Place: Pune
Simarjeet Singh Siddhu